

# CODE OF CONDUCT

## GENERAL ENTRY & AUDIENCE



ROYAL SOUTH STREET SOCIETY

### Purpose

Royal South Street Society is committed to the creation of a safe and supportive environment for all people to undertake their artistic practice. It is our aim to conduct Australia's premier eisteddfod – promoting and encouraging participation, enjoyment and enrichment through the performing arts.

To play their part in this, we ask all entrants and audience members to uphold and model the values and expectations set out in this Code of Conduct – General Entry and Audience.

### Scope

This policy applies to all entrants, audience members, sponsors, supporters, staff and volunteers. The Code of Conduct is applicable in all venues and settings.

### Code of Conduct

#### Conditions of Entry:

- For the safety of all patrons, it is a condition of entry that you follow any instructions issued by Royal South Street Society staff and volunteers
- All our venues are smoke and vape free
- Patrons may not bring alcohol into any venue. An inebriated person will not be permitted to enter or remain on the premises.

#### Conditions of Entry:

- All patrons must have a valid session ticket for entry
- Sitting or standing in the aisles or access ways is not permitted at any time during the performance
- The use of cameras, video cameras and other recording devices is NOT permitted during performances. Exceptions may apply and will be announced before the commencement of the performance.
- To ensure an enjoyable experience for all visitors and no distractions for our performers, please ensure all mobile phones and other electronic devices are turned off or muted before each performance

At all times, all entrants, audience members, supporters, sponsors, staff and volunteers must act with:

Respect	Acknowledge, consider, and respect the rights and points of view of others, treating them with courtesy and empathy.
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	Refrain from any personal comments about performers, performances, results, outcomes.
Inclusion	Celebrate difference and individuality, including everyone regardless of age, abilities, identity, gender, religion or cultural background.
Integrity	Protect and maintain the integrity of the eisteddfod, through ethical conduct, abiding by the terms and conditions of the competition.
Etiquette	Honour performance etiquette with appropriate presentation, thorough preparation, and punctuality.
Engagement & Support	Engage in the creative process as an active participant and audience member - supporting and learning from fellow artists.
Appreciation	Recognise and encourage the work of other performers, commending creative risk-taking, bold choices, and curiosity to learn and experiment.  Please note that while applause is most welcome, we ask that you refrain from whistling, calling out and stamping.
Safety	Take personal responsibility for safety through behaviour and actions. Always listen to and follow instructions from RSSS and venue staff

### Disruptive behaviour

- Patrons are asked to be considerate of the enjoyment of other patrons at all times by observing this Code of Conduct for General Entry and Audience.
- RSSS reserves the right to ask a person to leave if their conduct disrupts other patrons or performers
- Violence, bullying or inappropriate behaviour will not be tolerated. Such misconduct may result in the disqualification of entrants from their respective event(s), and/or audience members/supporters may be asked to leave the venue.

Thank you for making Royal South Street Society Ballarat Eisteddfod a vibrant and inclusive celebration of the performing arts.

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### Supporting Documents

- Privacy Procedure
- Child Safety & Wellbeing Policy
- Child Safe Code of Conduct
- Grievance Complaints & Compliments Policy & Procedure

### Responsibility

- The Royal South Street Society Board is responsible for monitoring the implementation, outcomes and scheduled review of this policy.
- The CEO/General Manager/Business Manager is responsible for maintaining the content of this procedure as delegated by the Royal South Street Society Board.

### Communication & Implementation

This procedure will be communicated and implemented via:

- Identified and recorded on the RSSS Quality Management Plan Cycle
- Listed in the Policies & Procedures file on the RSSS Intranet
- On Board review/approval, included on Staff Meeting Agenda for location and active implementation
- Staff induction documentation and sessions.
- Listed on the public website

### Policy Authorisation

<b>Approved by RSSS Board</b>	July 2024	<b>Responsible Person</b>	CEO/General Manager/Business Manager
<b>Version</b>	Version 2 July 2024	<b>Scheduled Review Date</b>	01/01/2026